

Konekt Early Intervention Services

Faster response. Better outcome.

Konekt's Early Intervention services actively promote an early and sustainable return to work (RTW) for injured or ill employees. It is widely recognised and accepted that early intervention is considered to be the most effective strategy in improving RTW rates and reducing workers' compensation expenses.

Konekt's Early Intervention Services

Konekt's rapid Early Intervention services focus on providing the best outcomes by ensuring that a RTW (suitable duties) plan is in place within 72 hours of referral*. The service is suitable for work related and non-work related injuries (physical or psychological), illnesses and medical conditions.

Konekt's most experienced consultants are assigned to Early Intervention Services. These consultants have extensive experience in providing best practice early intervention services across a range of physical injuries, psychological conditions and medical conditions. They have demonstrated success in achieving excellent return to work outcomes.

The Early Intervention Service is designed to assist the employee in achieving an early recovery and a timely and safe return to work, while lowering overall workers' compensation costs through reduction in lost time injuries and lengthy claims.

Konekt's Early Intervention service delivers

- ▶ Onsite assessment within 48 hours** of referral nationally
- ▶ Return to work plan in place within 72 hours* of referral nationally
- ▶ Access to experienced allied health professionals nationally
- ▶ Your best opportunity to minimise the cost of workers' compensation claims
- ▶ Seamless integration with Konekt's injury management solutions

HOW IT WORKS

Online referral received.



Konekt consultant to conduct onsite assessment at the workplace within 48 hours of referral**.



Onsite development and sign off of RTW (suitable duties) plan which is focussed on returning the injured or ill employee to work as quickly as possible.



Agreed RTW (suitable duties) plan in place within 72 hours*.



Identification of barriers that may delay return to work.



Development of risk management strategies to ensure a sustainable return to work.



Initial intervention followed by ongoing services as required for more complex cases.

* '72 hours' refers to three business days.

** '48 hours' refers to two business days.

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